

Berghotel

ZELL AM SEE SCHMITTENHÖHE



The Berghotel Schmittenhöhe offers unique catering jobs.
Work at 2000 meters with the best views!

Full time | Zell am See

Reception Manager (m/f/d)

We offer you a modern workplace on the most beautiful lookout mountain in Austria with an interesting and varied range of activities as well as corresponding development opportunities.

YOUR TASKS

- Reception and check-in/check-out of guests with a warm and professional service
- Answering phone calls, emails and inquiries in a personal and polite manner
- Processing of reservations, bookings and room requests using our booking system
- Providing information on hotel services, local attractions and events

- Solution-oriented handling of guest requests and complaints
- Close collaboration with other departments to ensure guests have an unforgettable stay
- Reception team management incl. Staff deployment planning and roster design

YOUR PROFILE

- completed training in the hospitality industry or a comparable qualification
- Professional experience at the hotel reception or in guest service
- Excellent communication skills in German and English, further language skills are an advantage
- Friendly demeanour and strong service orientation
- Organisational talent and the ability to work flexibly in a dynamic environment
- Safe handling of common computer programs
- Leadership knowledge and high social competence

WE OFFER

- a modern and challenging workplace on the most beautiful mountain in Austria
- an interesting and varied field of activity with corresponding development opportunities
- a pleasant working atmosphere in a motivated team
- Use of training courses by agreement
- Remuneration according to KV from a gross monthly salary of 1,950,00 € with the willingness to overpay
- extremely attractive working hours - day service
- numerous attractive social benefits such as free ski pass, travel allowance, employee accommodation, company health promotion, training opportunities and much more

We look forward to receiving your meaningful application with CV and a personal acquaintance!

Apply now

SCHMITTENHÖHEBAHN AG

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